

Outreach Committee – Meeting Minutes 7.22.10

Review of Map of Hotspots

- Prioritize spots within 5 regions that have denser concentrations (hotspots with 1-3 people become second-tier spots?)
- Are there missing hotspots, particularly on South side?

Outreach Strategies

- Create resource cards for survey respondents (where to go for food, clothing, emergency health care, showers, etc.)
- Shelters
 - Call and inform staff ahead of survey
 - Determine best times for shelter surveys with each shelter
 - Have outreach workers administer survey week prior?
- Street/Unsheltered
 - Food card duplicates ok
 - Mobile units for triage: Who can be on call during survey hrs? Nurses, psychiatrists, social workers
 - DFSS
 - Salvation Army
 - Thresholds: 8 vans? (Paul Mireles)
 - Night Ministry?
- Protocol and logistics
 - Volunteers/outreach staff and housing for homeless youth
 - Protocol for sick mothers with children

Training/Volunteers

- Agency trainings (Aug. 19-20); Public training Aug. 22 3-7pm with dinner @ DFSS
- Reach out to agencies that work with Spanish-speaking & hearing impaired populations
- Protocol tips needed; point in time count manual as reference

Survey

- Add contact # to tear-away page
- #16: Lines for specification, i.e. which suburb, town, state
- #17: Other specification: top 3 hospitals and/or clinics frequented?
- Potential additional questions (up to 5, with sensitivity to making survey too long):
 - Are you receiving ongoing healthcare? If not why? (unsatisfactory services, wait time, etc.)
 - Do you have children (not in your custody)?
 - What was the last place you were housed?
 - Is there anyone who usually knows where you are? Phone #?
- Photos: any way to effectively create identifiers for matching photos with surveys? 3x5 cards with names?